

COMMUNITY SAFETY ADVISORY COMMITTEE

DATE: Thursday, November 28, 2024

TIME: 7:00 p.m. to 9:00 p.m.

PLACE: Council Committee Room, Coquitlam City Hall

CALL TO ORDER

ADOPTION OF MINUTES

- 1. Minutes of the Community Safety Advisory Committee Meeting held on Thursday, September 26, 2024**

Recommendation:

That the Minutes of the Community Safety Advisory Committee Meeting held on Thursday, September 26, 2024 be approved.

DELEGATION

- 2. Emily Kerby, Resident - Graffiti Concerns in City Centre Area**
7:05 – 7:15 p.m. (10 minutes)

NEW BUSINESS

- 3. Hazard, Risk, and Vulnerability Analysis Update (Presentation by Manager Risk and Emergency Programs)**
7:15 – 7:35 p.m. (20 minutes)
- 4. Street Scape Enhancement Program Update (Presentation by Manager Cultural Services)**
7:35 – 7:55 p.m. (20 minutes)
- 5. Construction Site Impacts Mitigation (Presentation by Manager Bylaw Enforcement Operations)**
7:55 – 8:15 p.m. (20 minutes)
- 6. 2024 Year-End Review / Identify Potential Items for the Draft 2025 Work Plan (Presentation by Manager Business and Innovation)**
8:15 – 8:35 p.m. (20 minutes)

JS.

7. Committee Members' Roundtable / Emerging Issues (Standing Agenda Item)
8:35 – 8:55 p.m. (20 minutes)

OTHER BUSINESS

NEXT MEETING DATE - 2025

ADJOURNMENT

MINUTES - REGULAR COMMITTEE MEETING

COMMUNITY SAFETY ADVISORY COMMITTEE — MINUTES Thursday, September 26, 2024

A regular meeting of the Community Safety Advisory Committee convened on Thursday, September 26, 2024 at 7:00 p.m. in the Council Committee Room, City Hall, 3000 Guildford Way, Coquitlam, BC, with the following persons present:

COMMITTEE MEMBERS: Councillor Teri Towner, Chair
Councillor Craig Hodge, Vice Chair
Ron Coulson, Citizen Representative
David Krenz, Citizen Representative
Amandeep Sangha, Citizen Representative
Mo Ziaei, Coquitlam RCMP Block Watch Program
Leo Chen, Coquitlam Youth Council
Andrea Corrigan, Hope for Freedom Society
Kelly Zimmer, School District No. 43
Kevin Volz, Tri-Cities Chamber of Commerce

REGRETS: Sarah Ramji, Citizen Representative
Kim Singh, Senior Manager Police Services
Nicole Kimmitt, Manager Risk and Emergency Programs

STAFF: Sean O'Melinn, Manager Business and Innovation – Community Safety
Sarah Bird, Manager Bylaw Enforcement Operations
Sarah Bull, Bylaw, Licensing, and Animal Control Supervisor
Chris Heimsoth, Community Policing Supervisor
Amalee Truong, Committee Clerk

CALL TO ORDER

The Chair provided an Indigenous territorial acknowledgement.

ADOPTION OF MINUTES

1. Minutes of Community Safety Advisory Committee Meeting held on Thursday, June 27, 2024

The Minutes of the Community Safety Advisory Committee Meeting held on Thursday, June 27, 2024 were approved.

NEW BUSINESS**2. Hazard, Risk, and Vulnerability Analysis Workshop**

This item was deferred to the next committee meeting.

3. RCMP Auxiliary Program

The Community Policing Supervisor provided a presentation entitled “Coquitlam Auxiliary Program” that covered the following topics:

- An overview of the RCMP Auxiliary Program, the program’s history, and the current status of the program

Discussion ensued relative to the following:

- Desire to understand requirements and the process to join the program
- Desire to learn about the number of applicants in the auxiliary program

4. Animal Care and Control Overview

The Bylaw, Licensing, and Animal Control Supervisor provided a presentation entitled “Animal Care and Control” that covered the following topics:

- An overview of the City’s animal care and control bylaw in relation to community safety
- An overview of the continuum of compliance, including, proactive education and voluntary compliance, complaint response and facilitated compliance, and enforcement

Discussion ensued relative to the following:

- Desire for increased signage and enforcement of animal care and control bylaws
- Desire for the City to develop a newsletter to enhance engagement and provide educational resources for dog owners about bylaws and regulations
- Desire to know whether past signage and awareness campaigns have been effective, supported by statistical data
- Desire for the City to recommend and incentivize obedience training in dogs

5. Alternative Dispute Resolution Pilot Program

Manager Bylaw Enforcement Operations provided a presentation entitled “Alternate Dispute Resolution” that covered the following topics:

- An overview of the alternate dispute resolution pilot program

- An overview of the process of the program

Councillor Hodge arrived at this time – 8:04 p.m.

- Provided information about frequently asked questions

Discussion ensued relative to the following:

- Desire to understand the next steps if the dispute resolution process is unsuccessful
- Desire for more information on how frequently the program is utilized
- Desire to understand the frequency of complaints received by the Bylaw Enforcement department

6. 2024 Volunteer Recognition Event Updates

Committee Clerk provided the date, time and location of the upcoming Volunteer Recognition event

There was no discussion to this item.

7. Committee Members' Roundtable / Emerging Issues

The Chair invited Committee members to share details regarding emerging safety issues in their communities.

Discussion ensued relative to the following:

- Concerns in relation to increased cigarette litter in the City
- Desire for greater outreach and education on the health risks of e-cigarettes and vapes among youth

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OTHER BUSINESS

NEXT MEETING – Thursday, November 28, 2024

ADJOURNMENT

The meeting adjourned at 8:38 p.m.

MINUTES CERTIFIED CORRECT:

Teri Towner, Chair

Amalee Truong, Committee Clerk



A VIBRANT CITY NEEDS CLEAN PUBLIC SPACES

- Enhances residents' quality of life and sense of safety.
- Supports economic development and tourism.
- Maintains Coquitlam's image as a clean, vibrant city.

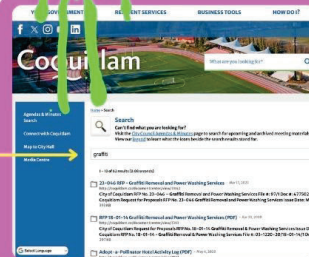
TAKING ACTION ON GRAFFITI

Strengthen Bylaws

Clear removal timelines:
24-72 hrs for public property;
7-14 days for private property.

Improve Reporting

Dedicated webpage,
app, or 311 integration.



Use GIS

Track graffiti hotspots
and trends for
proactive action.

Engage Utility Companies

Enforce maintenance
of tagged equipment.



Community Safety - Risk and Emergency Management

Hazard Risk and Vulnerability Analysis Project Update

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HRVA Project Team



- *Led by Risk and Emergency Management*
- *In conjunction with CCEM Strategies*
- *With support from cross-departmental project team*

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Project Purpose Recap

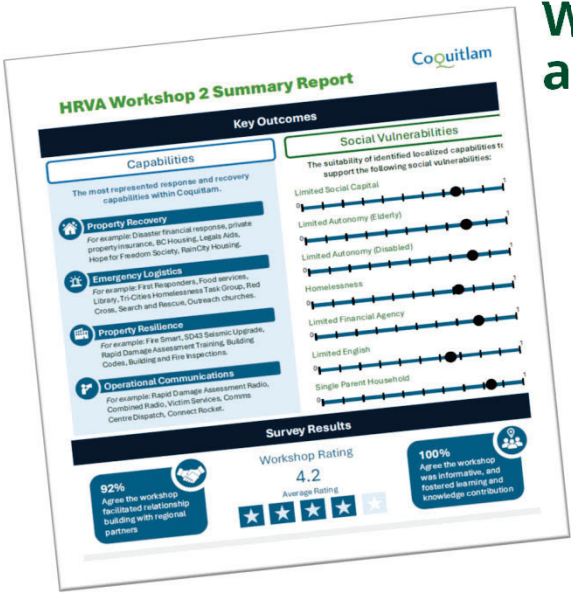
- To perform a comprehensive assessment of hazards and risks, and analyze vulnerabilities that may exist within the community.
- Coquitlam's HRVA acts as a master planning tool and provides strategic guidance to the organization.
- Project was approved in 2023 and is a priority on the 2024 Business Plan.
- The City received a UBCM grant in the amount of \$150,000 to support the project.

Workshop 1: Hazards and Risk Factors

- Identify all hazards the City is susceptible to in conjunction with regional partners.
 - 39 participants representing 18 organizations.
- Collect the information necessary to develop most likely and worst case hazard scenarios.



Workshop 2: Vulnerabilities and Resiliencies



Key Outcomes

Capabilities
The most represented response and recovery capabilities within Coquitlam.

- Property Recovery**
For example: Disaster financial response, private property insurance, BC Housing, Legal Aid, Hope for Freedom Society, RentCity Housing.
- Emergency Logistics**
For example: Fire Responders, Food services, Library, Tri-Cities Homelessness Task Group, Red Cross, Search and Rescue, Outreach churches.
- Property Resilience**
For example: Fire Smart, SD43 Seismic Upgrades, Rapid Damage Assessment Training, Building Codes, Building and Fire Inspections.
- Operational Communications**
For example: Rapid Damage Assessment Radio, Combined Radio, Victim Services, Comms Centre Dispatch, Connect Rocker.

Social Vulnerabilities
The sustainability of identified localized capabilities to support the following social vulnerabilities:

- Limited Social Capital
- Limited Autonomy (Elderly)
- Limited Autonomy (Disabled)
- Homelessness
- Limited Financial Agency
- Limited English
- Single Parent Household

Survey Results

Workshop Rating: 4.2 (Average Rating)

92% Agree the workshop facilitated relationship building with regional partners

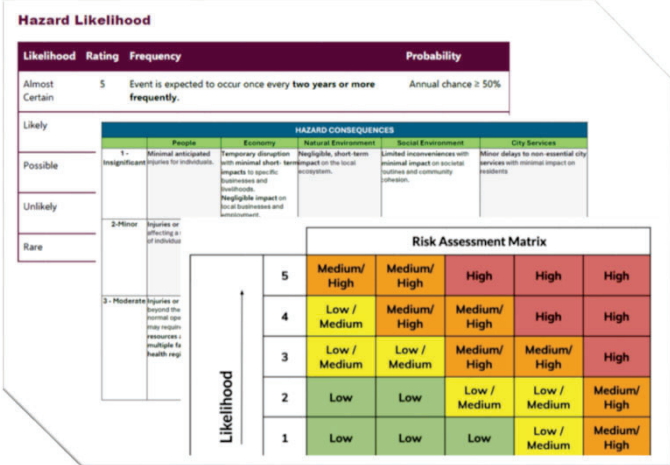
100% Agree the workshop was informative, and fostered learning and knowledge contribution

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- Engage key stakeholders to identify social vulnerabilities.
 - 28 participants representing 16 organizations.
- Assess the strengths and weaknesses of existing capabilities.

Workshop 3: Likelihood and Consequence

- Identify initial hazard likelihood and consequence.
 - 5 likelihood ratings.
 - 5 consequence ratings across 5 impact categories.
- Establish confidence ratings for overall risk scores.



Hazard Likelihood

Likelihood	Rating	Frequency	Probability
Almost Certain	5	Event is expected to occur once every two years or more frequently.	Annual chance ≥ 50%
Likely			
Possible			
Unlikely			
Rare			

HAZARD CONSEQUENCES

	People	Economy	Natural Environment	Social Environment	City Services
1 - Minimal anticipated (Minor for individuals)	Minimal anticipated (Minor for individuals)	Temporary disruption with minimal short-term impacts to specific businesses and households.	Negligible, short-term disruption to the local ecosystem.	Limited inconveniences with minimal impact on social justice and community cohesion.	Minor delays to non-essential city services with minimal impact on residents.
2 - Minor (Injuries or affecting a few individuals)	Injuries or affecting a few individuals				
3 - Moderate (Injuries or beyond the personal age may require resources & multiple to health req)	Injuries or beyond the personal age may require resources & multiple to health req				

Risk Assessment Matrix

Likelihood	Risk Assessment Matrix				
	5	4	3	2	1
5	Medium/High	Medium/High	High	High	High
4	Low / Medium	Medium/High	Medium/High	High	High
3	Low / Medium	Low / Medium	Medium/High	Medium/High	High
2	Low	Low	Low / Medium	Low / Medium	Medium/High
1	Low	Low	Low	Low / Medium	Medium/High

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Rising Hazard Categories

- | | | |
|---|--|---|
| <p><i>Atmospheric</i></p> <ol style="list-style-type: none"> 1. Air Quality 2. Extreme Heat 3. Extreme Cold 4. Fog 5. Freezing Rain or Drizzle 6. Space Weather 7. Hail 8. Hurricane/Typhoon/High Wind Event 9. Lightning 10. Snowstorms and Blizzards 11. Tornado <p><i>Disease and Epidemic</i></p> <ol style="list-style-type: none"> 12. Animal Disease 13. Human Disease (pandemic/epidemic) 14. Plant Disease/Pest Infestation 15. Public Health Crisis <p><i>Fire</i></p> <ol style="list-style-type: none"> 16. Structure Fire 17. Wildfire <p><i>Hazardous Materials/Explosions</i></p> <ol style="list-style-type: none"> 27. Explosions 28. Hazardous Materials Spill 29. Mine Incident 30. Nuclear Incident 31. Oil or Gas Pipeline Spill 32. Space Debris | <p><i>Geological</i></p> <ol style="list-style-type: none"> 18. Avalanche 19. Landslide/Debris Flow 20. Land Subsidence (and sinkholes) 21. Submarine Slides <p><i>Geological - Seismic</i></p> <ol style="list-style-type: none"> 22. Earthquake 23. Liquefaction 24. Tsunami (Telegenic and Terrestrial) <p><i>Geological - Volcanic</i></p> <ol style="list-style-type: none"> 25. Ash Fall 26. Volcanic Flow <p><i>Hydrological</i></p> <ol style="list-style-type: none"> 33. Drought 34. Seiche 35. Storm Surge <p><i>Hydrological - Flooding</i></p> <ol style="list-style-type: none"> 36. Lake, River, Stream Flooding 37. Coastal Flooding 38. Storm Water Flooding 39. Flash Flooding | <p><i>Infrastructure Failure</i></p> <ol style="list-style-type: none"> 40. Dam and Spillways Failure 41. Dike Failure 42. Structure Failure <p><i>Interruptions to Critical Services</i></p> <ol style="list-style-type: none"> 43. Electrical Outage 44. Food Source Interruption 45. Telecommunications Interruption 46. Transportation Route Interruption 47. Wastewater Interruption 48. Water Service Interruption 49. Fuel Source Interruption <p><i>Security</i></p> <ol style="list-style-type: none"> 50. Cyber Security Threat 51. National Security Threat 52. Public Disturbance 53. Major Planned Event <p><i>Transportation</i></p> <ol style="list-style-type: none"> 54. Aircraft Incident 55. Marine Vessel Incident 56. Motor Vehicle Incident 57. Rail Incident |
|---|--|---|

- Atmospheric
- Fire
- Seismic
- Flooding
- Security

How do these align with your experience of recent events?

Project Close Out

- Validate findings of the City's top hazards and complete project reporting.

Next Steps

- Establish and prioritize emergency and disaster risk reduction measures based on the findings of the updated Hazard, Risk, and Vulnerability Analysis.

City of Coquitlam
Parks, Recreation,
Culture and Facilities

Streetscape Enhancement Program

Community Safety Advisory
Committee
November 28, 2024

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Background

Program goals:

- Beautify the City
- Provide engaging public spaces
- Support economic development

Themes:

- Art
- Light
- Architecture



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2023 Accomplishments

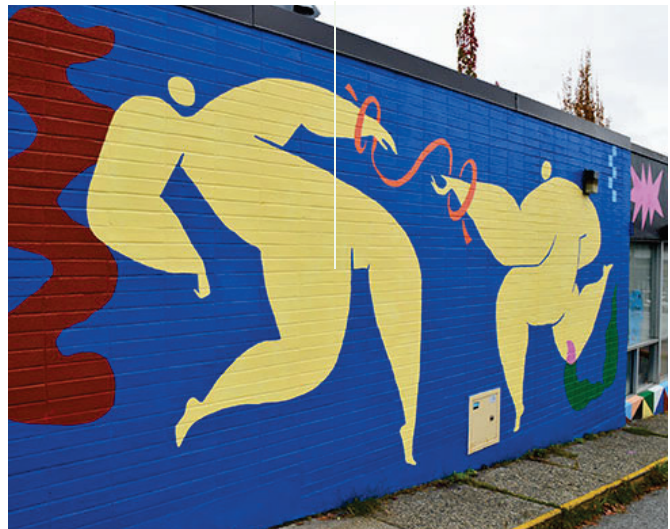
- *Through the Looking Glass* youth-led mural at Place des Arts
- *The Ripple* mural next to Spirit Square
- *Artful Connections and Inspired Community* mural Opus Art Supplies
- *Tree of Life (A Passage in Time)* mural at 928 Brunette Avenue (Zara's Hair and Beauty Salon)
- Lougheed gateway signage illumination
- Maillardville boulevard tree feature lighting



2024 work plan

Mediums:

- Murals
- Artful Street Furniture
- Lighting
- Multi-activation site



Murals



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Artful Street Furniture



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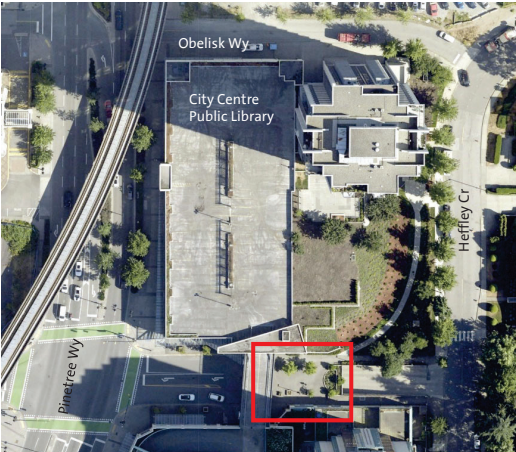
Lighting



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Multi-activation site: City Centre Library



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Crime Prevention Through Environmental Design

The goal of applied CPTED principles is to prevent crime by designing a physical environment that positively influences human behavior.

- Murals
- Artful Street Furniture & Sculptural Elements
- Lights

City of Coquitlam

Construction Site Impact Mitigation

COSAC Meeting
November 28, 2024

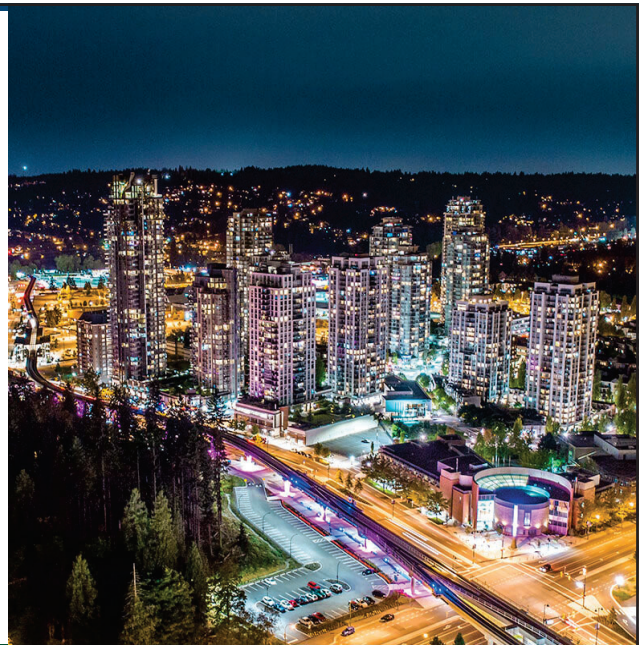

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Agenda

1. Construction site impacts
2. The City's approach to construction impact mitigation
3. Enforcement team and tools
4. The City's plan going forward





Construction Site Impact

Actions taking during construction can negatively affect the surrounding community

- Increased noise
- Debris pile-up
- Road closures and parking constraints
- Increased truck traffic
- Pollution entering waterways
- Encroachment

We want to hear from you

What are you noticing around the community in terms of construction impacts?

Approach to Construction Enforcement

The City of Coquitlam **reduces** these **impacts** by seeking compliance **through enforcement** and **proactive education**

Zero-Tolerance Approach

- The City adopted a zero-tolerance approach to reinforce to developers that rules must be followed when doing business in Coquitlam

Compliance through Proactive Education

- Construction management plans
- Traffic management plans
- Good Neighbour Policy at permit issuance
- Construction kick-off meetings

Construction Impact Enforcement Team

Purpose: Coordinated team that proactively monitors and enforces City Bylaws and expectations at construction sites.

Key Functions:

- Monitoring complaints
- Identifying areas of concern
- Prioritizing response resources

Enforcement Tools:

- Bylaw enforcement notices
- Real-time water monitoring
- Inspection holds
- Stop work orders

Supporting the Public

Important to empower residents by investing in education materials regarding construction site expectations

- City has developed an FAQ document laying out:
 1. What behaviours are unacceptable for builders
 2. How to make a complaint
 3. What response to expect from the City
- City's website links to Municipal 511:
 - Highlights road closures
 - Shows active construction work zones

Next Steps

- Continue seeking compliance at construction sites to minimize impacts to residents and hold developers accountable
- Exploring updates to the Street and Traffic Bylaw to strengthen enforcement capacities
- Advocating to the Province to increase the maximum fine for Bylaw Enforcement Notices from \$500 to \$3,000
- Looking to extend enforcement service hours to better address construction-related nuisances



Do you have any questions?

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City of Coquitlam – Community Safety Department

Year-End Review and 2025 Work Planning

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Agenda

1. Summary of 2024 Meetings
2. Feedback on 2024
3. 2025 Work Plan Development



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Summary of 2024

What we accomplished:

- Delegation Regarding Access and Use of Closed-Circuit Television (CCTV)
- Coquitlam Crime Trends and Discussion
- Community Wildfire Preparedness Update
- Community Policing Overview
- Fire Risk Reduction Community Outreach Update
- Business Safety and Crime Prevention Initiatives
- RCMP Auxiliary Program
- Animal Care and Control Overview
- Alternative Dispute Resolution Pilot Program
- Hazard, Risk, and Vulnerability Analysis Update
- Street Scape Enhancement Program Update
- Construction Site Impacts Mitigation

Summary of 2024

What we could carry over in 2025:

- Parks and Facilities Bylaw Update
- Community Emergency Preparedness Volunteer Program Refresh
- Festivals and Events Strategy – Safety Consultation



2024 COSAC Feedback

- Which items were of most interest/relevance to you?
- Which items were of the least interest/relevance to you?
- Do you have any other comments or thoughts on your experience?

2025 Work Plan Input

- What topics should be considered for inclusion on the 2025 work plan?
- Are there items that should be brought to the committee annually?

Rollover of items from 2024:

- Parks and Facilities Bylaw Update
- Community Emergency Preparedness Volunteer Program Refresh
- Festivals and Events Strategy – Safety Consultation

Potential new work plan items:

- Mobile Integrated Crisis Response Team Update
- Youth Gang Exit Program Update
- Fire/Rescue Incident Responses- Types and Trends
- Extreme Weather- Planning and Policies
- Commercial Vehicle Enforcement program

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